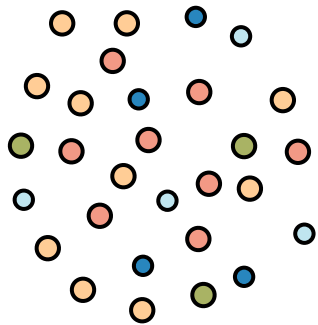
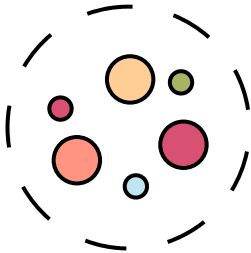


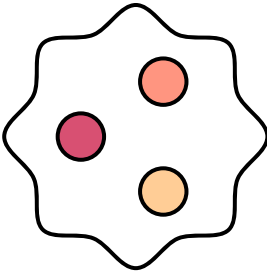
The Process of Human-Centered Design



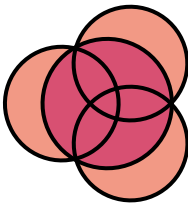
Discover



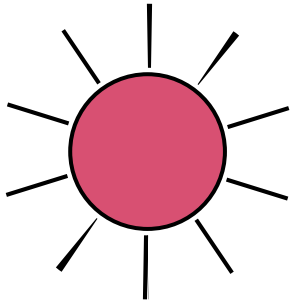
Define



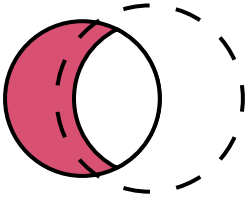
Develop



Prototype



Deliver



Evaluate